



Job Description

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Credit Counsellor

Locations:

Alberta:	Edmonton & Calgary
British Columbia:	Victoria, Nanaimo, Vancouver, Burnaby, New Westminster, Port Coquitlam, Surrey, Delta, Abbotsford, & Kelowna
Manitoba:	Winnipeg
Ontario:	Ottawa, Toronto, Hamilton, London
Saskatchewan:	Regina & Saskatoon

Our Credit Counsellors assist individuals and families in finding appropriate and satisfactory solutions to their financial problems and helping them develop the capacity to manage their personal financial affairs effectively.

Credit Counsellors at the Credit Counselling Society:

- Provide financial and credit counselling, advice and information to individuals who request our assistance.
- Manage a portfolio of clients who have chosen to resolve their debts with a Debt Management Program (DMP).
- Work collaboratively with our Client Services team to help our clients maintain and successfully complete the repayment of their debts.
- Assist our clients in developing and learning good budgeting and money management skills and in how to use credit wisely.
- Make appropriate referrals to internal (workshops and webinars) and external services as needed, to best serve our clients.



Great Place to Work Canada has ranked the Credit Counselling Society as the 19th best workplace in Canada for organizations under 1,000 employees