



## **Client Services Representative**

**Location: New Westminster, B.C.**

Our Client Services Representatives work closely with creditors and our Counsellors to assist our clients so that they can successfully complete their Debt Management Program (DMP).

Client Services Representatives also:

- Answer incoming client and creditor calls.
- Monitor a portfolio of assigned programs to help our clients maintain and successfully complete their Debt Management Program.
- Communicate and negotiate with creditors to help our clients establish and complete a Debt Management Program and maintain the ongoing cooperation of creditors.